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## **Original Contribution**

# MOTIVATION OF ENGLISH-SPEAKING STUDENTS TO STUDY VETERINARY MEDICINE AT TRAKIA UNIVERSITY

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#### **ABSTRACT**

International migration of tertiary students is a global trend which gives higher education institutions a strong incentive for quality development, service improvement and competitiveness. Research has shown that the attractiveness of educational services is dependent on factors with national-international characteristics and factors based on the demographic profile of students. **PURPOSE:** The aim of this study was to investigate the motivators which influence students` personal attitudes towards studying veterinary medicine in English at Trakia University, Bulgaria. **METHODS:** A five-year survey among 93 first-year English speaking students in veterinary medicine at Trakia university was conducted through anonymous written questionnaire between 2015 and 2019. Data obtained were statistically processed. **RESULTS:** Significant differences were found for several factors which drove respondents` motivation in choosing their master's degree. Among these factors were gender, parents` occupational profile, country of origin, tuition fees, as well as existing experience in breeding, interaction with animals and volunteering in the veterinary field. The most preferred source of information for veterinary medicine programmes and universities appeared to be recommendations from respondents` relatives, friends and mentors. **CONCLUSION:** Understanding the motivation drivers of English-speaking veterinary students will help the improvement of the educational service offered and the competitiveness of the institution internationally.

Key words: veterinary students, international mobility, higher education, demographics

#### INTRODUCTION

The area of higher education is continuously developing in order to respond adequately to the needs of the changing labour market. Regarding the trend of globalization of services and goods, higher education institutions have started implementation of strategies and policies to attract more international students from neighbouring countries and further afield (1), thus becoming more competitive and sustainable. Traditionally, universities from Western Europe and North America are well recognized in the

\*Correspondence to: Gergana Nikolova Balieva, Department of Hygiene, Technology and Control of Food Products of Animal Origin, Veterinary Legislation and Management, Faculty of Veterinary Medicine, Trakia University, Stara Zagora 6000, Bulgaria; email: gnikolova.vet@gmail.com international education area, offering profitable and competitive educational services (2, 3). At the same time, new competitors have appeared on the global market trying to position themselves as "new" higher education hubs (4-8). The intensified tertiary student mobility worldwide is therefore well documented with the increase from 0.8 mln students in 1975 to 3.3 mln in 2008 (3), reaching more than 5 mln or about 2% of all global tertiary enrolments in 2016-2017 (9, 10).

The key players on the European market for inbound international students' mobility are reported to have education organizations with a long tradition in teaching and research and high credibility for their academic standards (3) with increased attractiveness for students from other regions of the world (11). At the same time, smaller European countries have made efforts to

prevent an outbound mobility through implementation of impressive marketing strategies to target potential international students (1, 12, 13). Research studies have identified that the most important factors that affect student mobility could be divided into two main groups – factors with national-international characteristics (financial aspects, immigration policy and perceived academic superiority of the institutions in the host countries) and factors based on the demographic profile of students (14-18).

In the field of veterinary medicine investigation of motives and barriers for internationalization of higher education has confirmed the leading role of economic, geographic, cultural and social factors in students' decision-making (14, 19, 20). For Bulgaria, the factors which determine the attractiveness of veterinary medicine to students have been studied for decades (24, 25), focusing on regionalization at the national level. Regarding international students, data showed that countries that joined the EU most recently, i.e. Croatia, Bulgaria, and Romania, are represented in the tertiary international mobility with shares of mobile students below 5% (26).

## PURPOSE OF THE STUDY

The present study is aimed at identifying the most important factors that could affect foreign students` motivation to study veterinary medicine in the English-language programme at Trakia University, Bulgaria.

#### MATERIALS AND METHODS

The study was carried out under the form of an anonymous written questionnaire among English-speaking veterinary students at Trakia University - Stara Zagora (TrU) (n=93) for a five-year period, starting from 2015/2016 till 2019/2020 academic year. At the beginning of the winter semester each student enrolled in the elective course of History of Veterinary Medicine in English was asked for his/her willingness to participate in the survey and students with positive answer were given a paper questionnaire to fill it in anonymity and return it to the author. The questions were distributed in two sections. Briefly, the first section (questions 1–6) participant's contained questions on the demographic data. The second section (questions 7-9) contained open-ended questions that aimed at determining the participants' motivation to study veterinary medicine in general and reasons to choose Trakia University as an educational institution.

Data received were statistically processed (Statistica v. 7 software, StatSoft, Inc.). The study parametres were analyzed through descriptive (frequency distribution tables). statistics analysis (Pearson correlation correlation coefficient) and Student's t-test (t-test for independent samples). A two-sided p<0.05 was considered significant. The results afterwards were presented on diagrams (Excel, Windows 10).

#### **RESULTS**

summarized results regarding demographic profile of the English-speaking students at the Faculty of Veterinary Medicine (FVM) are presented in **Table 1**. The majority of participants in the study were women, making up 60.67% of the total, compared to 39.33% for men. The students' distribution by age was uneven, with the main share of them falling into the group between 18-24 years old (90.80%), represented by young people who had just completed their high education or college. The remaining 10% of respondents were divided into age categories after 25, 31 and 41 years, represented by persons who already had a university education and professional qualification (nurse, dentistry, etc.), but wished to change profession or to upgrade formally or informally acquired experience in the field of veterinary medicine and other health specialties. (Table 1)

The analysis of the multinational profile of the respondents showed that the highest relative share of 62.50% got the citizens of countries from the Balkans and the region, mainly Greece, Turkey, Cyprus, located in territorial proximity to Bulgaria. The share of students from other countries within Europe was smaller - 31.82%, mainly residents of Great Britain and Ireland. Although poorly represented, the relative share of 5.68% of students from countries from other continents could be interpreted as a positive assessment of the position of the Faculty in the international higher education area.

 Table 1. Respondents` demographic profile\*

Respondents' demographics	Count	Percentage
Academic year admission /Mean 3,44; Std. Dev. ±1,23/		
2015/2016	9	9.68
2016/2017	9	9.68
2017/2018	29	31.18
2018/2019	24	25.81
2019/2020	22	23.65
<b>Gender</b> /Mean 1,39; Std. Dev. ±0,49/		
Female	54	60.67
Male	35	39.33
<b>Age</b> (years) /Mean 1,15; Std. Dev. ±0,54/		
18-24	79	90.80
25-30	5	5.75
31-40	1	1.15
41+	2	2.30
Country of origin /Mean 1,43; Std. Dev. ±0,60/		
Countries from/close to the Balkan peninsula	55	62.5
Countries in Europe	28	31.82
Countries outside Europe	5	5.68
Parents` professional occupation /Mean 3,54; Std. Dev. ±0,95/		
Veterinary Medicine	8	8.60
Husbandry	6	6.45
Agriculture	6	6.45
Other professional spheres	73	78.5
Education /Mean 1,47; Std. Dev. ±0,77/		
High school	65	69.90
College	12	12.90
Higher	16	17.20

<sup>\*</sup>Values may not total 100% for each variable because of nonresponding and rounding of values

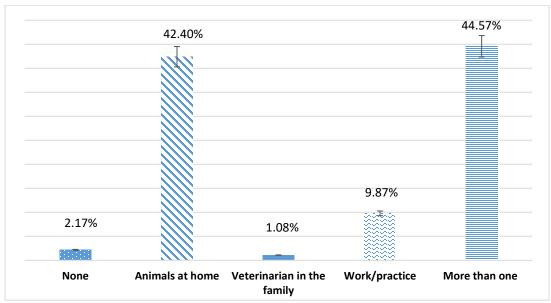
Parents' professional employment as a factor was found to influence the choice of the undergraduates from the English-language programme. Results showed that respondents whose parents were employed in the field of veterinary medicine and agricultural sciences represented 21.50% in total. Statistically significant differences were found in favour of the group of students whose parents were employed in agriculture and those who chose to

study veterinary medicine at the university level at FVM as a prestigious faculty (t [178] = -3.5931; p = 0.0000).

The indicator "previous experience with animals" was studied to determine the impact of long-term relationships between humans and animals on the formation of career attitudes in the field of veterinary medicine. The survey showed that 42.40% of respondents, who chose to study in the

English language programme, actively cared for pets, among which traditional pets like dogs and cats, ornamental animals, fish, but also horses, pigs, chickens were kept as animals for a company at home. The share of undergraduates with an opportunity to interact directly with animals within a veterinary working environment due to parents` professional occupation was very low - 1.08%. At the same time, 9.78% of the respondents had gained practical formal or

informal experience with animals as a result of work or experience in veterinary practices, farms, shelters, parks (including volunteering). This experience correlated positively with the country of origin of the students (R = 0.3779; p < 0.05). At the same time country of origin was found also to correlate with the indicator "reasons for choosing veterinary medicine" (R = 0.2388; p < 0.05). (**Figure 1**)



**Figure 1.** Previous experience influencing the respondents` intention to study veterinary medicine

The largest share of 44.57% got the respondents, who indicated that their experience with animals was based on many forms of interactions, grouping some of the already mentioned answers - keeping pets and caring for animals at veterinary practices, shelters, conservation and nature parks, etc. during internships or volunteer programmes. In addition to the demographic indicators involved in the formation of attitudes towards veterinary education, the study found that other factors played an important role among Englishspeaking students, such as the availability of sufficient, accessible, and up-to-date information about educational institutions. Among the information channels used by our respondents in the process of searching for veterinary medicine programmes outside their home countries, most preferred appeared to be information shared by their relatives and friends - 53.85%. A clear and statistically significant difference was established between the group of English-speaking students

who in their previous education were interns or volunteers in veterinary and livestock facilities and the group of respondents who trusted the advice of friends in choosing a faculty, incl. contacts from their internships (t [181] = 10.8519; p = 0.0000). (Figure 2)

As another preferred means to search for and compare tuition opportunities in veterinary medicine 39.56% of respondents indicated websites and online advertising products, which offered timely updated, accurate and detailed information on both the educational services and logistics, social and cultural environment on campus and the country. The least preferred information source (pointed out by 6.59% of the foreign undergraduates) remained the agencies and specialized offices for recruiting students, which served as a link between the candidates and the educational institution and supported the overall process of application and enrolment. The

effectiveness of the information channels used was confirmed statistically, as there were significant differences in favour of the group of respondents accepted for training in the 2018/2019 academic year and the candidates who used Internet sources for their choice of FVM at TrU (t [182] = 12.3866; p = 0.0000).

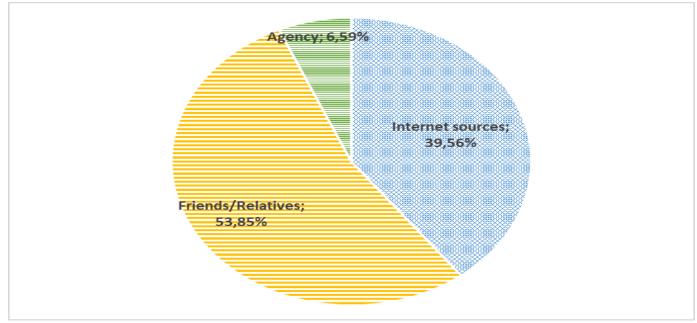


Figure 2. Preferred information channels by English-speaking veterinary students

The study showed that the psychological attitudes of foreign students to study at the Faculty of Veterinary Medicine at Trakia University in Bulgaria were formed by a complex of factors, among which highly important appeared to be cost of living, proximity to their homeland and international recognition of the institution. The prestige of the FVM and its EAEVE status were

leading motives for 29.89% of the respondents. The undergraduates` choice was also influenced by the low tuition fee compared to other European universities, indicated by 12.64% of the respondents, as well as the proximity of Bulgaria to the country of origin for 10.34% of English-speaking students (mainly Greece, Turkey and Cyprus citizens). (**Figure 3**)

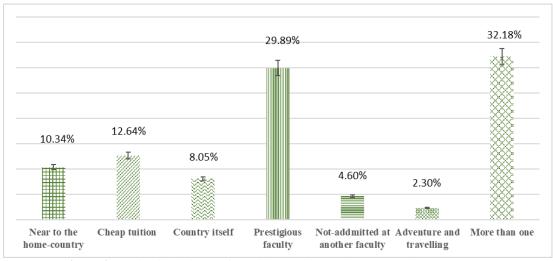


Figure 3. Motivation drivers of English-speaking students to study at FVM- TrU

Significant differences were found in favour of the female students who indicated as a motive for their choice the high public prestige of the institution (t [174] = - 13.1753; p = 0.0000), recognizing the FVM at TrU as an established faculty with international traditions and achievements in veterinary science and practice.

#### DISCUSSION

The internationalization of higher education is a global process which impact strengthens the competitiveness of the countries, cooperation and funding in specific scientific areas (21-23). For Bulgaria, this process in the field of veterinary medicine intensified with the enrollment of English-speaking students at Trakia University in 2015, thus forming a flow of foreign students with different backgrounds and motivations to study veterinary medicine. It appeared that the female undergraduates represented the majority of the respondents (60.67%) which corresponded with the global trend of feminization of the profession (14, 20, 27, 28). Female veterinary students were found to hold more positive attitudes towards animals (29, 30) which predetermined their choice of profession, although for some universities differences between males and females were not identified in the willingness to pursue a veterinary career (31). International migration in higher education was defined by Collins (32) as a social and geographic process. Research studies argued that the education mobility of degree-seeking students could be investigated at global and regional geographic scales (33, 34) with diversification of the study-migration pathway and students considering universities outside the traditional western host countries (5-6). Furthermore, it appeared that rather than truly global, the distribution of international students was macro regional (35), which for the European universities meant that applicants come mainly from the continent (36). Regarding Europe, data showed that the inbound internationally mobile students were estimated to reach 2 107 298, 68 in 2017, from which 13 746 or 0.65% foreign students had chosen Bulgaria for their university degree (37). The present study found that the majority of the respondents (62.5%) come from countries within or close to the Balkan region (as Greece, Turkey, Cyprus), in confirmation of the global flow of tertiary-level international students for Bulgaria

(37). In consistence with these findings other universities also attracted a high proportion of international students from neighboring countries (8, 38).

Among the social factors which influence decision-making process of international applicants for higher education appeared to be the occupational profile of their parents. Our results showed that the parents of 21.50% of the respondents in total were employed in the field of veterinary medicine and agricultural sciences, which could be interpreted as a motive for continuing family business or strengthening of existing human-animal relationships. Similar studies had found that for undergraduates at nine European veterinary universities 6% of the parents were veterinarians and 15 % were farmers (39). At the same time, the exposure to a veterinary role model and the occupational image of the veterinarian appeared to be major factors for choosing a veterinary career (40-42). Additionally, animal ownership and growing up with animals were also found to play a role in the formation of decision-making for choosing veterinary medicine (31, 43), in correspondence with our results for 42.40% of the foreign students who had grown up with or cared for animals at home. For another 9.78% of the respondents, regarding the established education system in their country and required participation in internships or practices and voluntary programmes, acquired veterinary experience was also confirmed to build lasting positive attitudes towards animals in general and to participate in early career guidance of young people, reported also by Tomlin et al. (41), Amass et al. (31) and Lazarova (44).

Regarding the information channels, most trusted appeared to be the recommendations from relatives or friends of the respondents (53.85%), which other studies found to be shared based on their own observations of the quality of teaching (45). Similar results were obtained for Russia as Orlova & Zavodyan (46) reported that 60% of the foreign citizens chose to study at Russian universities after recommendations of their relatives. It was argued that students' opinion on the educational institution was formed also through marketing activities developing a distinctive image of the institution (47, 48). In these activities, we could include available

information on the Internet, recruitment agencies and advertising on the website of the FVM and other international informative sites. Examples of the successful educational marketing at University level gave Andrews (27), British Veterinary Association (49-51), and Urbanovic et al. (1) who reported about launching career and education services and fairs.

Cubillo et al. (52) argued that the intention of the international students to choose a certain educational service was formed by a set of factors: personal reasons; the effect of country image; institution image; and evaluation of the study programme. Regarding the image of the educational institution research studies showed that prestigious international university ranking with high quality of education appeared to be among the leading motives for degree-seeking foreign citizens (12, 46, 53). The international recognition and prestige was found to be of a significant difference for the female Englishspeaking students in our survey (p<0.05). However, an important factor for considering higher education in the host country was argued to be the low tuition cost (12, 17, 54) as for typical veterinary students studying veterinary medicine was considered financially worthwhile (18), measuring the expected debts for education and expected outcomes after graduation (40, 55). The financial cost of education was pointed out as a decisive factor by 12.64% of our respondents.

## **CONCLUSION**

It could be concluded that international inbound mobility at Trakia University, Bulgaria corresponded with the trends of globalization and regionalization in higher education institutions worldwide. Meanwhile, evidence for feminization was obtained for the English-speaking veterinary students, in line with the global trends for feminization of the veterinary profession in general.

The international degree-seeking students were attracted to study veterinary medicine in Bulgaria by a set of heterogenous factors. Among them significantly important appeared to be students' demographics, previous experience in the sphere and the image of the educational institution. These facts could be investigated further in order to improve the marketing activities for the educational service offered and thus to increase

the competitiveness of the Faculty of Veterinary Medicine at Trakia University, Bulgaria at the international level.

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